

NHS Wales Experience Questionnaire (Copy)

150

Responses

02:12

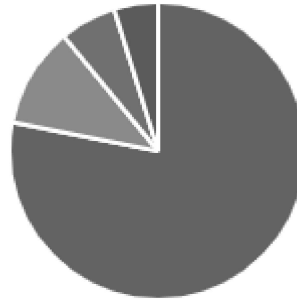
Average time to complete

Active

Status

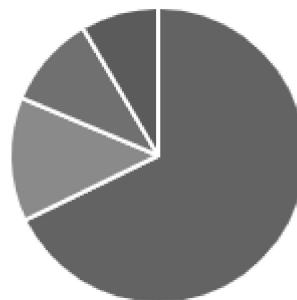
1. How recent was the experience you are thinking of?

● In the last 6 months	114
● Between 6 months and 1 year a...	16
● Between 1 and 2 years ago	9
● More than 2 years ago	7



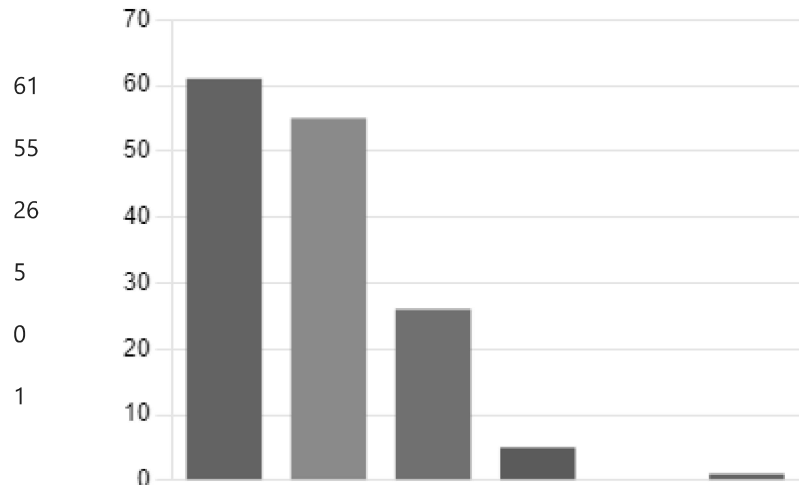
2. How recent was the experience you are thinking of?

● In the last 6 months	40
● Between 6 months and 1 year a...	8
● Between 1 and 2 years ago	6
● More than 2 years ago	5



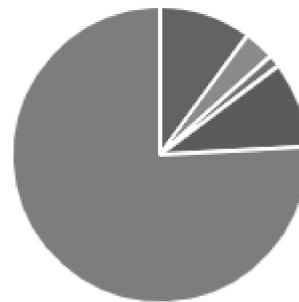
3. Did you feel that you were listened to?

- Always
- Usually
- Sometimes
- Never
- Maybe
- Yes



4. Were you able to speak in Welsh to staff if you needed to?

- Always
 - Usually
 - Sometimes
 - Never
 - Not applicable
- | Frequency | Count |
|----------------|-------|
| Always | 15 |
| Usually | 5 |
| Sometimes | 2 |
| Never | 14 |
| Not applicable | 113 |



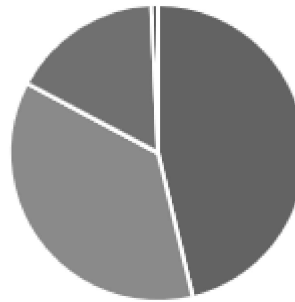
5. From the time you realised you needed to use this service, was the time you waited:

- Shorter than expected
 - About right
 - A bit too long
 - Much too long
- | Category | Count |
|-----------------------|-------|
| Shorter than expected | 14 |
| About right | 66 |
| A bit too long | 50 |
| Much too long | 17 |



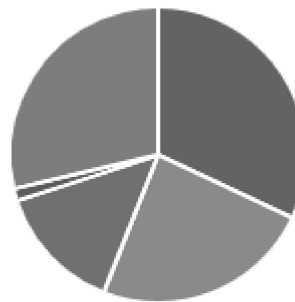
6. Did you feel well cared for?

● Always	67
● Usually	53
● Sometimes	24
● Never	1



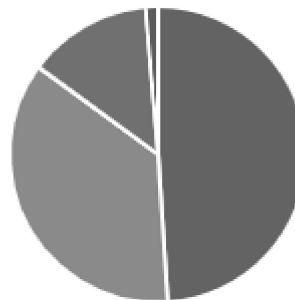
7. If you asked for assistance, did you get it when you needed it?

● Always	48
● Usually	36
● Sometimes	21
● Never	2
● Not applicable	43



8. Did you feel you understood what was happening in your care?

● Always	72
● Usually	53
● Sometimes	20
● Never	2



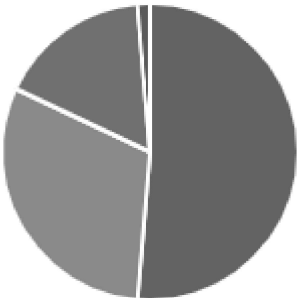
9. Were things explained to you in a way that you could understand?

● Always	74
● Usually	47
● Sometimes	23
● Never	3



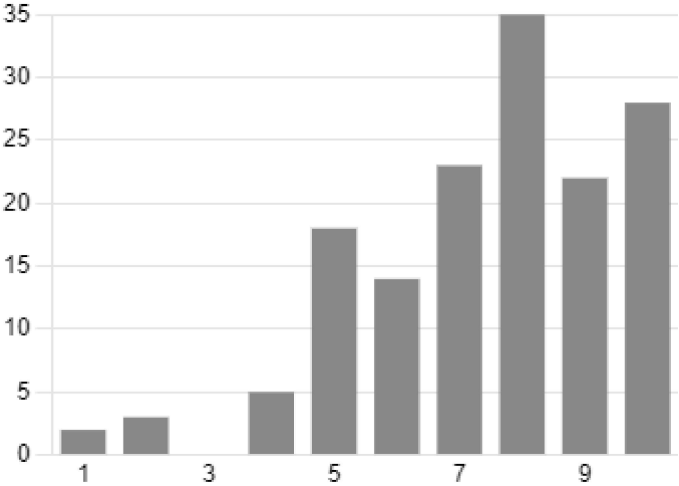
10. Were you involved as much as you wanted to be in decisions about your care?

● Always	77
● Usually	46
● Sometimes	25
● Never	2



11. Using a scale of 0 - 10 where 0 is very bad and 10 is excellent, how would you rate your overall experience?

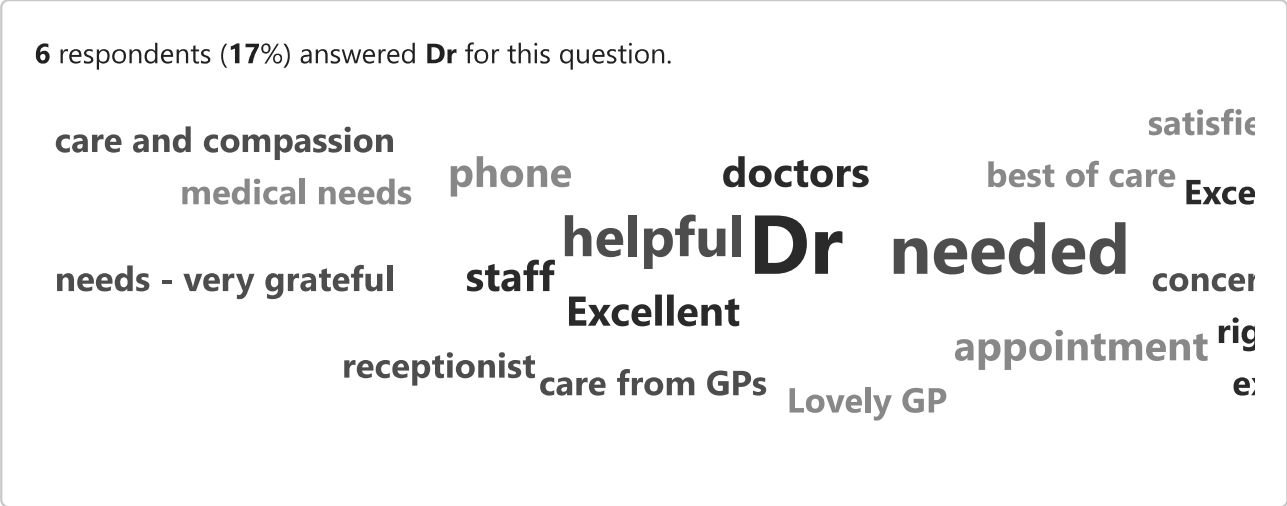
7.47
Average Rating



12. Was there anything particularly good about your experience that you would like to tell us about?

36
Responses

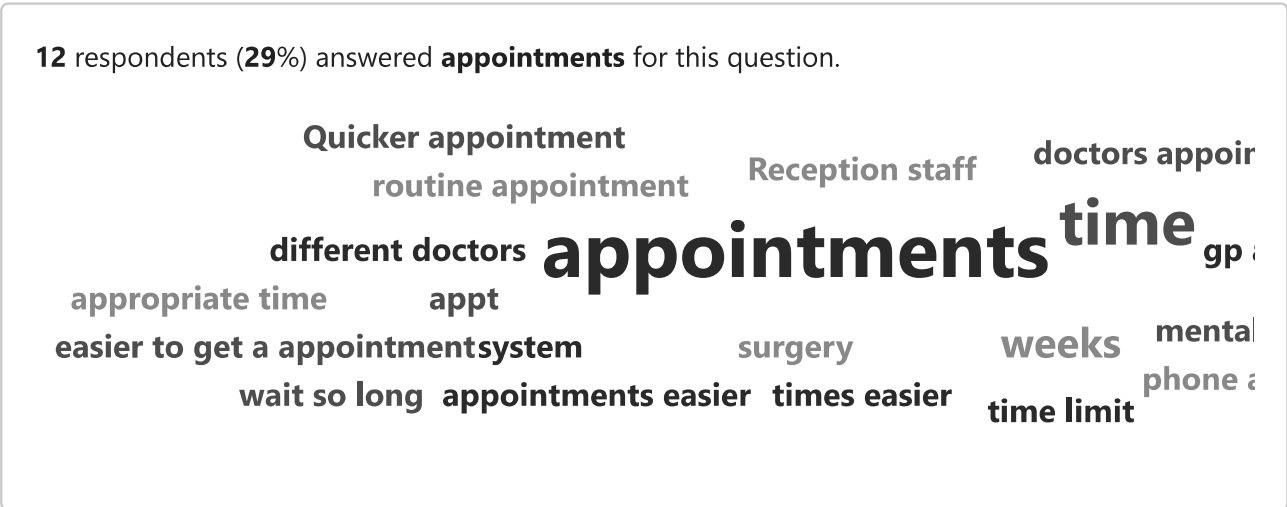
Latest Responses



13. Was there anything that we could change to improve your experience?

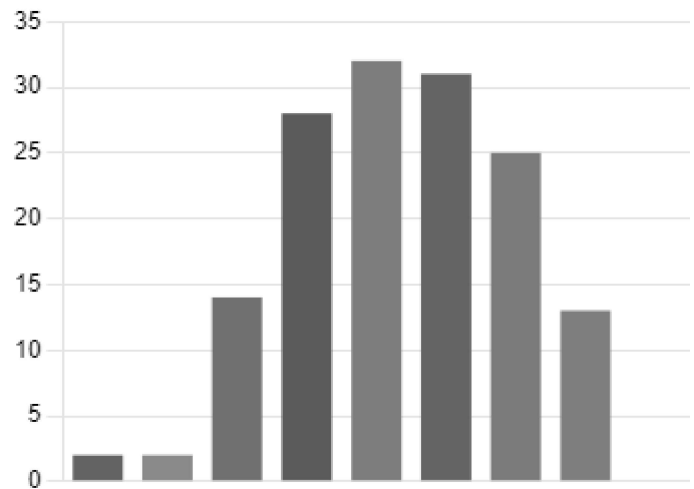
41
Responses

Latest Responses



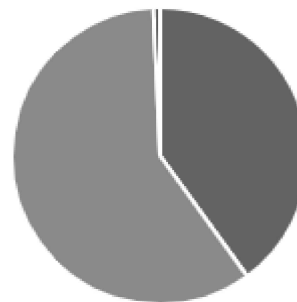
14. What is your age?

● 0-15 years	2
● 16-24 years	2
● 25-34 years	14
● 35-44 years	28
● 45-54 years	32
● 55-64 years	31
● 65-74 years	25
● 75+ years	13
● I prefer not to say	0



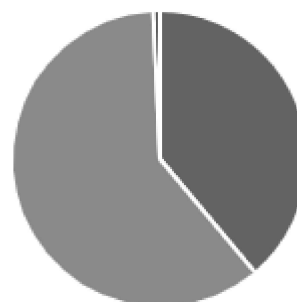
15. What is your gender?

● Male	58
● Female	86
● Other	0
● I prefer not to say	1



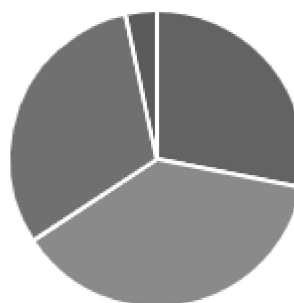
16. At birth, were you described as:

● Male	56
● Female	87
● Other	0
● I prefer not to say	1



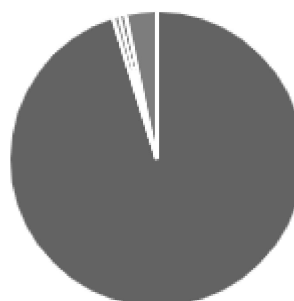
17. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

● Yes, a lot	41
● Yes, a little	55
● Not at all	45
● I prefer not to say	5



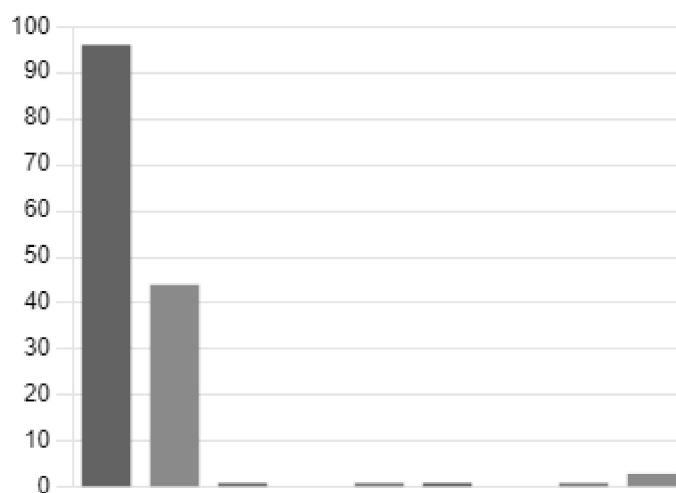
18. Which of the following options best describes how you think of yourself?

● Heterosexual or straight	139
● Gay or lesbian	1
● Bisexual	1
● Other	0
● I prefer not to say	5



19. What is your religion? (Please choose one option that best describes your religion)

● No religion	96
● Christian (all denominations)	44
● Buddhist	1
● Hindu	0
● Jewish	1
● Muslim	1
● Sikh	0
● Any other religion	1
● I prefer not to say	3



20. What is your ethnic group? (Please choose one option that best describes your ethnic group or background)

● White:	65
● Welsh	71
● Irish	0
● English	6
● Northern Irish	0
● Scottish	0
● Gypsy or Irish Traveller	1
● British	20
● Mixed / multiple ethnic groups:	1
● White and Black Caribbean	0
● White and Black African	0
● White and Asian	0
● Any other Mixed / multiple ethn...	0
● Asian / Asian British:	0
● Indian	0
● Pakistani	0
● Bangladeshi	0
● Chinese	0
● Any other Asian background	0
● Black / African / Caribbean / Bla...	0
● African	0
● Caribbean	0
● Any other Black / African / Carib...	0
● Other ethnic group:	0
● Arab	0
● Any other ethnic group	1
● I prefer not to say	0
● Other	0

